

S.No. : 164

MCA 2402

No. of Printed Pages : 04

Following Paper ID and Roll No. to be filled in your Answer Book.

PAPER ID : 21208	Roll No.																			
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MCA. Examination 2018-2019

(Even Semester)

MANAGEMENT INFORMATION SYSTEM

Time : Three Hours]

[Maximum Marks : 60

Note :- Attempt all questions.

SECTION – A

1. Attempt all parts of the following : $8 \times 1 = 8$

- What is Management Information System.
- What is EIS?
- Give the full form of 'OLAP'?
- What is E-Business?
- Explain various methods to collect data?
- What is GSS?
- What is difference between MIS and DSS.

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- (h) What is Expert system?

SECTION – B

2. Attempt any two parts from each question : $2 \times 6 = 12$
- (a) Explain how information from MIS can be used in different functional areas (HR sales production finance).
- (b) Explain the use of Internet Intranet and Extranet in Business Operation.
- (c) What do you understand by Information System and differentiate between manual and computer based Information System.
- (d) Write a short notes on the following :
- (i) DSS
- (ii) Expert System

SECTION – C

Note :- Attempt all questions from this section. $5 \times 8 = 40$

3. Attempt any two parts from each questions.
- (a) What do you mean by structured and unstructured decisions? Discuss it and also explain the difference between them.

- (b) What is E-Commerce? Explain any two types of E-Commerce used in Information System.
- (c) Explain the ERP Architecture in detail? Also explain five key features of ERP.
4. Attempt any two parts from this questions.
- (a) Define the term Artificial Intelligence? What is the difference between Natural and Artificial Intelligence?
- (b) How a business planning plays vital role in organizational growth.
- (c) What is the role of E-Commerce in Global Information System.
5. Attempt any two parts from this questions.
- (a) Write short on :
- (i) FMIS
- (ii) MMIS
- (iii) HRMIS
- (b) What is customer Relationship Management? Explain in details.
- (c) Define ESS? How ESS is supportive for MIS in any organization? Explain.

6. Attempt any two parts from this questions.
- (a) Discuss the various security issues of E-Commerce?
 - (b) What is Operational Support System? How it is different from Management Information System.
 - (c) Explain knowledge management system in detail.
