

S.No. : 257

BCA 2002

No. of Printed Pages : 04

Following Paper ID and Roll No. to be filled in your Answer Book.

**PAPER ID : 21121**

Roll  
No.

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## **BBA. Examination 2018-2019**

**(Even Semester)**

### **DIGITAL GOVERNANCE**

***Time : Three Hours]***

***[Maximum Marks :60***

**Note :-** Attempt all questions.

#### **SECTION – A**

1. Attempt all questions.

8 × 1 = 8

- (a) What do you mean by E-Records?
- (b) Define the objective of E-governance.
- (c) Write the different levels of E-governance.
- (d) What is E-Government?
- (e) Write two initiatives of ICT.
- (f) Name any four IT tools used in e-governance.

***[P. T. O.***

- (g) What do you mean by SMARTT government.  
 (h) Write any two services of E-Seva.

### SECTION – B

2. Attempt any two parts of the following :  $6 \times 2 = 12$
- (a) What is E-Governance? Discuss the issues in e-governance applications and digital divide.  
 (b) Discuss broadcasting /wider dissemination model and comparative analysis model of e-governance along with applications.  
 (c) Define the terms data warehousing and data mining. Discuss key areas that demand the use of data warehousing and datamining.  
 (d) Define E-Readiness in E-governance. Enlist and explain the various infrastructural pre-requisites of E-readiness.

### SECTION – C

3. Attempt any two parts from each questions:  $5 \times 2 = 10$
- (a) Discuss evolutionary stages in e-governance in detail.

- (b) How can we achieve good governance through e-governance models?  
 (c) Discuss the realized level of maturity model in detail.
4. Attempt any two parts from each questions:  $5 \times 2 = 10$
- (a) Write a short note on e-Panchayat.  
 (b) What are the key focus areas of maturity levels? Explain.  
 (c) Discuss the scope of E-governance.
5. Attempt any two parts from each questions:  $5 \times 2 = 10$
- (a) Discuss the functions of smart Nagarpalika.  
 (b) Explain about the leadership and strategic planning in E-governance services.  
 (c) What is institutional infrastructural preparedness for E-readiness?
6. Attempt any two parts from each questions:  $5 \times 2 = 10$
- (a) Discuss about the global trends of growth in E-governance.

- (b) What are the characteristics of maturity levels
- (c) Explain about the E-khazana for government treasury of Andhra Pradesh.

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