S.No.: 109

**BBAL 2403** 

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Following Paper ID and Roll No. to be filled in your Answer Book. PAPER ID: 29124 Roll No.

# Int. BBA, LLB Examination 2017-18

(Fourth Semester)

### **MARKETING MANAGEMENT**

Time: Three Hours] [Maximum Marks: 60

Note: Attempt all questions.

## SECTION-A

1. Attempt all parts of the following:

 $8 \times 1 = 8$ 

- (a) Exchange and transaction
- (b) Strategic alliances
- Market potential (c)
- (d) Niche marketing
- Mega marketing (e)
- Brand equity

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- (g) Direct marketing
- (h) Product concept

#### SECTION-B

- 2. Attempt any two parts of the following:  $2 \times 6 = 12$ 
  - (a) Explain various types of macro-environmental forces.
  - (b) "Target market follows market segmentation."

    Discuss.
  - (c) Explain the concept of product life cycle with strategies that are used in its different stages.
  - (d) Can a business run today without advertising? Give reasons in support of your opinion.

### SECTION-C

- **Note:** Attempt all questions. Attempt any two parts from each questions.  $5\times8=40$
- 3. (a) Explain the concept of marketing mix.
  - (b) What is Differentiation? Explain its various types.
  - (c) Explain Michael Porter five forces model.

- 4. (a) Explain AIDA model.
  - (b) What do you mean by Distribution Channel? Explain how a firm takes decision regarding their channel design.

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- (c) Explain vertical marketing system and horizontal marketing system.
- 5. (a) Explain Ansoff's product market expansion grid.
  - (b) Describe the steps involved in the organisational buying decision process.
  - (c) Briefly explain how the effectivenss of internet as a media option is measured.
- (a) What is Positioning? What factors are considered in determining the positioning strategy.
  - (b) Explain the concept 'Customer Relationship Management.'
  - (c) What do you mean by 'Service Mix'?

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