

S.No. : 19

BBAL 2303

No. of Printed Pages : 04

Following Paper ID and Roll No. to be filled in your Answer Book.

PAPER ID : 29117

Roll
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BBA LLB (Integrated)

Examination 2019-2020

(Odd Semester)

**HUMAN RESOURCE MANAGEMENT AND
DEVELOPMENT**

Time : 3 Hours]

[Maximum Marks : 60

Note : Attempt all questions.

SECTION - A

Note : Attempt all parts of the following : $8 \times 1 = 8$

- (a) What are the main factors which influence HRD?
- (b) Define HRD
- (c) What do you understand by performance coaching?

[P. T. O.

- (d) Define 360⁰ Performance Appraisal.
- (e) What do you mean by 'Brainstorming'?
- (f) What is Behavioural Modeling?
- (g) Define Healthy Personality.
- (h) Difference between group and team.

SECTION – B

2. Attempt any two parts of the following : $2 \times 6 = 12$

- (a) What are various HRD sub-systems or mechanism? What are the criteria of designing these mechanism?
- (b) Discuss role of line manager in HRD.
- (c) Define Personality Development. Discuss traits of personality.
- (d) Define group behaviour. How do group norms and statuses affect individual behaviour?

SECTION - C

Note : Attempt all questions. Attempt any two parts from each question. $8 \times 5 = 40$

3. (a) Define HRD and discuss various value anchored HRD processes.
- (b) Discuss the various steps in performance appraisal process.
- (c) Describe the determinants of personality.
4. (a) Discuss the role and skills of a HRD professional in India.
- (b) What do you understand by task analysis? Discuss various types of task analysis.
- (c) Define mentoring? What difficulties are usually faced by the organisation in this regard?
5. (a) Discuss various functions of Human Resources development.
- (b) Write short notes :

[P. T. O.]

- (i) Stress and coping
 - (ii) Team and group.
 - (c) Discuss the concept and functions of employee counselling.
6. (a) What strategies should be adopted in Human Resource Development?
- (b) What is self-rejection? What are its causes?
- (c) Write short notes :
- (i) Dissatisfaction and frustration
 - (ii) HRM matrix.
